

Five Pillars Of Management Competency: An Open Minds Publication

Monica E. Oss



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Most behavioral health and social service organizations have great plans for the future. Their management teams have created strategies to address both the changing framework - political, cultural, and technological in which our field operates and the constant changes in the available financial resources. More often than not, the failure of organizations in the field to succeed is not a failure of strategy, but a failure of implementation. As strategies and tactics change to address issues in the environment, management teams need new competencies in order to respond effectively. OPEN MINDS has identified five critical non-clinical management competencies needed for the success of behavioral health and social service organizations. In this book, we review those key competencies and discuss a structured approach to competency assessment and development. Written by OPEN MINDS associates and advisory board members. Published: July 28, 2008



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